



Carer's Expectations of Worker:

What are the carer's expectations of their worker?

- _____
- _____
- _____
- _____
- _____

- That I see my foster care worker for a face to face visit (how often?) _____
- That my preferred method of communication for routine matters is:
 - Mobile Phone
 - Home Phone
 - Work Phone
 - Email

- That calls will be returned as soon as possible:
 - **When urgent:** within _____ hours **When not urgent:** within _____ hours
- That feedback about our working relationship is heard, and a response provided, including an indication of what action will be taken.

If I'm not happy with a part of our supervisory relationship it is agreed that I will:

- _____
- _____
- _____
- _____



Worker's Expectations of Carer:

What are the worker's expectations of the carer?

- _____
- _____
- _____
- _____
- _____
- That when we meet, I will need to discuss with you issues relating to the child/young person in your care, your support needs, and information required for accountability purposes.
- That you will raise any relevant issues with me relating to the child/young person, or your role, as soon as possible.
- That you will provide feedback about my work practices in a timely and constructive manner, and if not satisfactorily dealt with, you may raise concerns with my line manager.
- That when you ring and leave a message, you let me know the urgency of the matter, and what is required so that I can better respond to your call.
- That I will review this understanding on a regular basis as part of the carer review process.

If I'm not happy with a part of our supervisory relationship it is agreed that I will:

- _____
- _____
- _____
- _____

Next Review Date: _____

Signatures:

Carer: _____ **Date:** _____

Worker: _____ **Date:** _____